Jacob Ragland

jakearagland@gmail.com | 913-375-8801 | Mission, Kansas

[Github](https://github.com/RaglandPC) | [Linkedin](https://www.linkedin.com/in/jake-ragland-a65086a9/) | [Website/](https://raglandpc.github.io/My_website/)

*Life-long seeker of knowledge Full Stack Web Development Certificate and Economics graduate who currently has his sights set on a Full Stack Developer position. Experienced in HTML5, CSS3, Bootstrap, Materialize, MDB, JavaScript, jQuery, React, Node, Biotech, Full Stack, Collaboration, Interpersonal Skills, Public Speaking, Networking, Relationship Management, Project Management, Customer Service*, *Sales and Marketing.*

**EDUCATION**

The University of Kansas Edwards Campus, Overland Park,KSJanuary 2018 - June 2018

*Coding Boot Camp – MERN Full Stack Web Development*

* An intensive 24-week long boot camp dedicated to designing and building web applications.

The University of Kansas, Lawrence, KS August 2011 – May 2015

*B.G.S in Economics with a Minor in Communications*

* Relevant course work: Econometrics, Analysis of Financial Markets, Economics in International Finance, Game Theory, Public Finance, and Analysis of Resource Policy.

**APPLICATIONS BUILT**

[Train-your-brain](https://raglandpc.github.io/Train-your-brain/)

* This app is a memory game build with React. This project was fun yet challenging, break up UI components, manage component state, and respond to user events.
* The objective of the game is to click every picture at least once to win but every time you click a picture it shuffles the picture array, so you must use some memory. If you click every picture only once you win!!

[Where’s the show](https://zmuenz.github.io/Wheres-The-Show/)

* You can search upcoming shows by location and date. Upon clicking an artist name, the html will show a link to buy tickets to the event, the date of the show, the venue, and a thumbnail that's linked to a YouTube video from each artist, so you can get acquainted with that artist's music. This is my first team project, I was the project manager, worked on the UI and came up with the concept.

EventWright

* IN DEVELOPMENT!
* A group creation app that allowing you to pay, chat and share locations with each other. I came up with the idea of this app, so event creation is simple. Rather than using 4 different apps like Facebook, GroupMe, Snapchat and Venmo. Users can now have everything they need for an event in one app! More details coming soon.

**RELEVANT EXPERIENCE**

The UPS Store April 2018 - Present

*Sales Associate*

* Empathized and managed demanding, impatient, and/or frustrated customers to turn a stressful event into a positive experience.
* I acted to learn all product and service offerings, alternative solutions, and industry trends.

Window Genie February 2017- March 2018

*Manager*

* Advised customers on the maintenance of their windows, gutters and the outside of their home.
* Interacted daily with office manager & staff to coordinate appointments.
* Proposed services to prospective & current customers.

James Hardie February 2016 – August 2016

*Brand Ambassador Intern*

* Promoted James Hardie Building Products through marketing and direct sales.
* Developed and maintained relationships with contractors, retail stores and other business partners as part of a proactive marketing strategy.

**ADDITIONAL WORK EXPERIENCE**

* Operations Coordinator Intern at H&R Block January 2015 – April 2015